



## **Swettenham Arms Covid-19 procedures (for customers)**

Welcome back to the Swettenham Arms. We've put a number of new procedures in place as follows to help keep our customers safe, if you have any questions do give us a call and we'll be happy to help.

- Please book, preferably by calling us on 01477 571284. For bookings a few days in advance, you can also email [info@swettenhamarms.co.uk](mailto:info@swettenhamarms.co.uk). We are accepting customers who haven't booked in advance, but as we have fewer tables available than before we can't guarantee a table unless you book.
- On arrival, we will have dedicated members of staff available at the door to help seat you and answer any questions.
- We're providing full table service, so once you're seated we'll take your food and drinks order at the table so that you don't have to come up to the bar.
- Our tables will be cleaned regularly and carry minimal dressing (for example, we have replaced salt and pepper pots with individual sachets).
- Our serving staff will be wearing face visors and all staff will be cleaning their hands very frequently.
- We have appointed two members of staff as 'Covid-19 managers', and they will be constantly checking that procedures are adhered to.
- We will be accepting card payments only, no cash.
- Toilets will be cleaned regularly.

If you have any queries or concerns please do not hesitate to let us know. We want to make your experience at the Swettenham Arms as enjoyable as possible and are delighted to welcome you back.